

I do not support the ten second requirement or fining for not adhering to the ten second requirement. I would rather wait for VRS and get a nationally certified interpreter than get anyone who can sign. I make many phone calls, it is much more important that i get a nationally certified interpreter to make phone calls. I do not think that VRS should be fined because they only hire nationally certified interpreters rather follow the ten second rule. That should be dropped. Thank you.